

ASRockind Technical Reference - Q&A

Question	I clone OS from one storage device to another device in order to use OS directly without installation for each system. However, I found MAC address are different from the MAC sticker on M/B. How should I do?
Release date	2022/08/02
Product	All model
FAQ type	<input type="checkbox"/> Specification <input checked="" type="checkbox"/> OS & Driver <input type="checkbox"/> Application <input type="checkbox"/> BIOS <input checked="" type="checkbox"/> Others

Answer:

Due to the clone process, the string of MAC address shown in the OS may be kept as previous value at first boot.
The actual MAC address is correct for LAN function.

Please follow the methods below to update the MAC address information for each system.

- Restart system.
- Enter into device manager, disabled LAN controller and enabled to reset the LAN controller.
Repeat the same process on another LAN controller.

